



Join Magellan’s Network for Medicare-Covered Opioid Treatment Programs (OTP) Frequently Asked Questions

PROVIDER QUESTION	ANSWER
I have questions about the new provision under Medicare to cover opioid treatment programs (OTPs); where can I go for answers?	For the most current information, refer to CMS’ OTP webpage . You can also find answers to frequently asked questions about the new Medicare covered OTP benefit.
Will Magellan cover the OTP benefit?	Yes. Magellan began covering the OTP benefit for our Medicare Advantage behavioral health plans as of Jan. 1, 2020.
Will Magellan contract with OTPs?	Yes. Magellan is sending contracts to SAMHSA-certified OTPs in areas where we support Medicare Advantage behavioral health plan members.
I am an OTP provider; can I become part of this Magellan network?	Thanks for your interest! OTP providers must meet the same requirements as those providing services under Medicare Part B (including enrollment with Medicare) to contract with Magellan for our OTP network. To complete the contracting process with Magellan, you must complete the Medicare enrollment process first. Medicare-enrolled OTPs must contract with Magellan to serve Medicare Advantage plans that we manage. If you are already contracted with Magellan for the Medicare network, then you’ll need to have your contract amended to add the OTP services. If you are not already contracted with Magellan for the Medicare network, you’ll need to complete the Medicare enrollment process first and then complete the credentialing and contracting process to become an in-network provider for OTP services.
I’m currently treating a Magellan Medicare Advantage member for opioid use disorder; will I be able to continue treating her if I am not contracted with Magellan?	To bill Magellan for services to a Medicare Advantage member under the OTP benefit, you must meet the requirements of a SAMHSA-certified OTP and verify your Medicare enrollment has been approved. You may contact Magellan customer service at the number on the back of the member ID card and request an out-of-network/ad hoc agreement and it will be considered.
I have questions about billing the opioid use disorder treatment services to Magellan; where can I find answers?	Refer to the <i>Magellan Billing Instructions for Opioid Use Disorder Treatment Services</i> document posted on Magellan’s provider website at www.MagellanProvider.com . From <i>Providing Care</i> , choose <i>Substance Use Treatment</i> , then <i>Opioid Resources</i> .

	For additional billing and frequency of use guidelines, please see CMS OTP Medicare Billing & Payment Fact Sheet: https://www.cms.gov/files/document/otp-billing-and-payment-fact-sheet.pdf
How can I contact Magellan if I have more questions about the OTP contracting process?	Contact your field network representative to learn more. <i>If you're unsure who your field network representative is, contact our Provider Services Line at 1-800-788-4005.</i>