

# Preauthorization requirements

## Independence Blue Cross Pennsylvania Commercial and CHIP

**The following level of care requires prior authorization:**

- Applied behavior analysis (ABA)

**For all other behavioral health requests, contact IBC at the number on the member's ID card.**

Providers may also submit records post-discharge for a medical necessity review.

For those times when preauthorization is required, it should be obtained before services begin. Preauthorization is also necessary for services to continue.

When a provider asks Magellan Healthcare, Inc. (Magellan) to authorize services, the provider will complete an assessment and share information including:

- Diagnosis
- Current symptoms
- Events that led to an admission
- Thoughts of self-harm or harm to others
- Level of function and the impact on daily living
- Medical and behavioral health history
- Alcohol and/or drug use and any treatments
- Current medicines
- Treatment plan while getting care
- Discharge plans, including coordination of care with providers

**Once Magellan receives the clinical information from the provider, Magellan will use one of the following clinical care guidelines below to make a determination:**

- Magellan Healthcare proprietary guidelines

Magellan will respond to the requesting provider based on the urgency of the request.

**If you have questions, please contact Magellan's Clinical Operations staff at:**

- IBC/BUE CHIP: 1-800-294-0800
- Commercial: 1-800-688-1911